Network	UCaaS	CCaaS	Security	Cloud	IoT	Mobility

SASE
 - Network optimization
   and security

SD-WAN
 - Auto-Failover
 - Bonding
 - Intelligent Routing
 - VNF (Virtual Network)
 - Firewall
 - Application Aware

CONNECTIVITY
 - Broadband/Coax
 - Dedicated Fiber
 - WISP / Microwave
 - 4G/5G Internet
 - Satellite Internet
 - Aggregation

MANAGED WIFI
 - Internal Network
 - Guest Network

SECURITY
 - Firewall (Prem / Web)
 - Endpoint Security
 - Network Security
   Assessment

NETWORK MGMT
 - Circuit Monitoring
 - Trouble Ticket Creation

BASIC UC SEAT
 - Voice
 - Text / SMS
 - Video (Zoom)
 - Web Conferencing
 - Collaboration
   (Slack, Glip, MS
   Teams, etc.)

ADD ONS
 - CRM Integration
 - Accounting Integr.
 - CCaaS Integration
 - IVR
 - Call Recording
 - AI / Sentiment

PREMISE SYSTEMS
 - Prem as-a-Service
 - SIP Trunks

CCAAS SOLUTION
 - IVR
 - Analytics
 - Performance Mgmt
 - Dashboards

DIALER
 - Outbound Dialer
 - Preview
 - Predictive Dialer
 - Progressive Dialer

WORKFORCE MGMT

QUALITY MGMT
 - AI / Sentiment

CRM INTEGRATIONS

ERP ITEGRATIONS

UCAAS SEATS

PCI / HIPAA

GAMIFICATION

ADD ONS
 - Accounting Integr.
 - Call Recording
 - Digital Engagement

IDENTIFY
 - Virtual CISO
 - Cyber Consulting
 - Vulnerability Assess.
 - Penetration Test
 - Compliance
 - Phishing Simulation
 - Security Awareness
   Training

PROTECT
 - Managed Firewall
 - Web Security
 - Email Security
 - Endpoint Protection
 - Managed Cloud FW
 - Data Protection
 - Zero-Trust Framework
 - Remote User VPN
 - Patch Management

DETECT
 - Log Mgmt (SEIM)
 - AI Machine Learning
 - Intrusion Detection
 - Intrusion Prevention
 - SOC as a Service

RESPOND
 - Incident Response
 - Containment /
   Eradication / Restore

CONNECTIVITY
 - Public Cloud
   Onramps
 - Direct Connects
 - Express Routes

COMPUTING
 - Private Cloud
 - Public Cloud
 - Bare Metal
 - Colocation
 - Orchestration

IAAS

STORAGE
 - Cloud File Storage
 - Colocation
 - Managed Backup
 - Disaster Recovery

MANAGED SVCS
 - Managed O365
 - IT Support
 - Desktop aaS
 - Cloud Migration
 - Professional Svcs

SAAS MGMT
 - License Management
 - ERP
 - CRM

SENSORS
 - Temperature
 - Pressure
 - Soil Moisture
   Content
 - Video

REPORTING
 - Geo-Fence
 - Detailed Use
 - Velocity /
   Acceleration

VERTICAL-SPECIFIC IoT
 - Smart City
 - Agriculture
 - Manufacturing
 - Logistics
 - Lodging
 - Hospitality
 - Physical Security

MOBILITY
 - Handsets
 - iPads
 - Devices

MOBILE NETWORK
 - Detail Reporting
 - Device Usage Mgmt
 - Application Filtering
 - Detailed Reporting

Other value-added services

ANSWERING SVCS
 - Ruby Receptionist

EXPENSE MGMT
 - Wireline
 - Mobility

MARKETING SVCS
 - Email Drip
 - Web site design
 - Content creation

PHYSICAL SECURITY
 - Video Surveillance
 - Access Cards

OutTouch
MINISTRIES

SWIM LANES OF TECHNOLOGY